

## IBTS QUALITY POLICY

The IBTS is committed to providing to all donors, patients, hospital scientific and clinical staff the highest quality in;

- blood and tissue products
- diagnostic and distribution services
- consultative services

The Quality Objectives, through which this quality policy is implemented, are to;

- comply with all relevant legislation, standards and guidelines.
- operate an effective quality management system, the purpose of which is to maintain and improve the quality and safety of the products and services provided.
- continuously improve the quality management system to ensure efficiency and ease of use by all.
- train IBTS staff in the quality management system to ensure consistency, effectiveness and user satisfaction.
- uphold professional values, good professional practice and embed a quality culture in line with IBTS values.

Signed



Director of Quality and Compliance

Date

28/01/2025

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