

QUALITY POLICY

The IBTS is committed to providing the following to all its users, donors, patients, hospital scientific and clinical staff the highest quality:

- blood and tissue products
- diagnostic and distribution services
- consultative services

The Quality Policy is implemented by the following:

- Implementation of a quality management system, the purpose of which is to continuously improve the quality of the products and services provided
- Setting quality objectives and plans to implement the quality policy
- Ensuring that all IBTS staff is familiar with the quality management system to ensure user satisfaction
- Upholding professional values and good professional practice
- Complying with all pertinent legislation

Signed



Director of Quality and Compliance

Date 08/06/2023.

IBTS/QA/QM/0001

Ver 3

Attachment 10.1

